

Removal Tool Tynes Splayed

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Issue: The distal extensions on the Removal Tool are bent outward during use

Cause: Either over-rotation, or incomplete insertion.

Prevention:

- Confirm the Removal Tool is against the back of the anchor before rotating
- Ensure tool is only rotated 45° clockwise (and no further!) to capture the anchor



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Solution:

- Use a new removal tool – confirm the removal tool is all the way down (back of slot is against the back of the anchor) before rotating
- Re-emphasize that the removal tool is only rotated 45° clockwise (and no further!) to capture the anchor
- Report to Quality at www.barricaid.com/complaints/, and return the damaged Removal Tool to Intrinsic in the return box

